This English form is a translation for information. The Serbian form on page 2 is the one prescribed by law.

Statement of withdrawal from a distance contract or a contract concluded away from business premises

Form prescribed by the Rulebook on the form and content of the withdrawal form for distance and off-premises contracts (Official Gazette of the Republic of Serbia No. 82/2026)

To be completed by the trader

Name: ELROS TRADE DOO
Address: Borska 43, 11000 Beograd-Rakovica
Telephone/fax number: 064 271 0857
Email: prodavnica@elrostrade.rs

To be completed by the consumer

I hereby give notice that I withdraw from the contract for the sale of the following goods/services (*):

Goods	Code	Quantity

Date the contract was concluded

Date the goods were received

Reasons for withdrawal (optional):

Consumer's name and surname:

Consumer's address:

Consumer's signature (if sent by post or fax):

Date (of completing the form):

(*) Delete as appropriate.

Additional details (not part of the prescribed form, optional)

Order number

Bank account for the refund (only if you paid in cash)

Send the form by email to prodavnica@elrostrade.rs, by post to the address above, or hand it in at the store. Return the goods at your own cost within 14 days of sending the statement. You can also send the statement online: elrostrade.rs/en/right-of-withdrawal/statement.

Izjava o odustanku od ugovora zaključenog na daljinu ili ugovora koji se zaključuje izvan poslovnih prostorija

Obrazac propisan Pravilnikom o obliku i sadržini obrasca za odustanak od ugovora na daljinu ili ugovora koji se zaključuje izvan poslovnih prostorija („Službeni glasnik RS“, broj 82/2026)

Popunjava trgovac

Naziv: ELROS TRADE DOO
Adresa: Borska 43, 11000 Beograd-Rakovica
Broj telefona/faksa: 064 271 0857
Elektronska pošta: prodavnica@elrostrade.rs

Popunjava potrošač

Ovim obaveštavam da odustajem od ugovora o prodaji sledeće robe/usluge (*):

Naziv robe	Šifra	Količina

Datum zaključenja ugovora

Datum prijema robe

Razlozi za odustanak (nije obavezno popunjavati):

Ime i prezime potrošača:

Adresa potrošača:

Potpis potrošača (ukoliko se dostavlja poštom ili faksom):

Datum (popunjavanja obrasca):

(*) Precrtati nepotrebno.

Dodatni podaci (nisu deo propisanog obrasca, popunjavanje nije obavezno)

Broj porudžbine

Broj tekućeg računa za povraćaj (samo ako ste platili gotovinom)

Obrazac pošaljite e-poštom na prodavnica@elrostrade.rs, poštom na adresu iznad ili ga predajte u prodavnici. Robu vraćate o svom trošku u roku od 14 dana od slanja izjave. Izjavu možete poslati i online: elrostrade.rs/en/right-of-withdrawal/statement.